**National Student Wellbeing Officer**

Narrabundah Early Childhood School (NECS) is very pleased to announce that the school has been successful in our application to be included in the [National Student Wellbeing Program (NSWP)](https://www.education.gov.au/national-student-wellbeing-program-nswp). The application process was to fill vacant positions in the ACT for the 2023 school year. A larger round for 2024-2027, will be held towards the end of 2023. The Commonwealth provided the Directorate with funding to support the delivery of the NSWP.

The NECS staff and parents/carers overwhelmingly supported the school’s application for a Student Wellbeing Officer at NECS. All staff and parent/carer survey respondents recorded their support for A Student Wellbeing Officer to join the NECS team to support the social and emotional wellbeing of students. All survey respondents agreed that having a Student Wellbeing Officer at NECS would enhance children’s social and emotional wellbeing and readiness to learn.

NECS has engaged a suitably qualified Student Wellbeing Officer, Chloe Taunton, to provide student wellbeing services during the grant period. It is not compulsory for any student to participate in activities or receive services from the Student Wellbeing Officer. All services that are delivered by the Student Wellbeing Officer will be approved by the school principal and have the appropriate prior parental/guardian consent.

The aim of the NSWP is to assist our school community to support the wellbeing of students. In response to the needs of our school community, the student wellbeing officer’s key tasks will be:

* Provide students, their families and schools staff with support and appropriate referrals to specialist services as needed.
* Provide wellbeing care and support to students in the form of targeted social and emotional learning groups.
* Contribute to improving student engagement and connectedness.
* Be part of the Social and Emotional Learning (SEL), Be You, Reconciliation Action Plan (RAP) Working Group and Cultural Connection action teams.
* Run programs such as the Walking School Bus (WSB), Community Breakfast, lunch programs and community programs such as Tots Tumbling and Move and Groove.
* Participate in school activities such as sporting events, barbeques, bush school, Cultural Connections.
* Meals at School program.

**Complaints**

​​​​​​​At NECS, we are committed to handling complaints in a manner that is polite, fair and quick. All complaints are managed in line with the Directorate’s Complaints Policy.

If you have a concern or are dissatisfied following an incident or service provided by the student wellbeing officer, please direct your complaint to our school principal, Julie Dixon, email: [Julie.dixon@ed.act.edu.au](mailto:Julie.dixon@ed.act.edu.au) or phone: 61423828

For further information on Education Directorate’s Complaints Policy and Procedures please see:

* [Complaints Policy](https://www.education.act.gov.au/publications_and_policies/corporate-policies/school-administration-and-management/complaints/complaints-policy)
* [Complaint Procedures](https://www.education.act.gov.au/__data/assets/word_doc/0010/810100/Complaints-Procedure.docx)
* [Guide to handling complaints about ACT public schools and the Education Directorate (124 kb PDF)](https://actedu.sharepoint.com/:b:/r/sites/Intranet-Education/Shared%20Documents/Education%20Directorate%20Procedures%20for%20handling%20complaints.pdf?csf=1&web=1&e=Tb7iNy)

All records of all complaints are held securely at the school with restricted access.